

Change Tools for Leaders – ½ Day Session

Course Overview

Course Purpose and Objectives

The Need for Leadership Tools in Six Sigma Implementation

Leaders as Change Agents

The People-Side of Planning for Change

The Leading Change Process and Tools

- Making it Personal
- Facing the Current Situation
- Associated Tools
 - *Resiliency Checklist*
 - *SWOT Matrix*
 - *Force Field Analysis*
- The Leading Change Process and Tools
- Developing and Communicating a Compelling Vision and Strategy
- Aligning Employees
- Reviewing Progress and Recognizing Gains
- Anchoring New Approaches to the Culture
- Associated Tools:
 - *Interrelationship Digraph*
 - *Elevator Speech*
 - *From – To Matrix*
 - *Losses and Gains Chart*
 - *Commitment Scale*
 - *Responding to Resistance Checklist*
 - *Measures and Policies Chart*

Wrap-up and Close

Summarize

Evaluation